**Q.P. Code:** 18MB9012

**R18** 

Reg. No:
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## SIDDHARTH INSTITUTE OF ENGINEERING & TECHNOLOGY:: PUTTUR (AUTONOMOUS)

## MBA I Year II Semester Supplementary Examinations Dec 2019 OPERATIONS MANAGEMENT

Time: 3 hours Max. Marks: 60

SECTION - A

(Answer all Five Units  $5 \times 10 = 50$  Marks)

UNIT-I

1 Discuss the nature and scope of operation management.

10M

OR

2 Discuss new product development process with a suitable example.

10M

UNIT-II

3 Explain the merits and demerits of product and process layouts.

**10M** 

OR

**4** Explain various factors that determine aggregate planning.

**10M** 

UNIT-III

OR

5 Elaborate various methods of scheduling.

Explain line of balance.

10M

10M

**UNIT-IV** 

7 Critically examine method study procedure.

**10M** 

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**8** What do you mean by work measurement? And explain its needs.

10M

UNIT-V

**9** Briefly explain the basic concepts of productivity.

10M

OR

10 Explain the role of operation manager in productivity.

**10M** 

## SECTION - B

(Compulsory Question)

 $1 \times 10 = 10 \text{ Marks}$ 

11. Seven jobs are performed first on Machine A and then on Machine B. The time taken (in hours) by each job on each machine is given below.

Job	1	2	3	4	5	6	7
Time on Machine A	5	3	2	10	12	6	8
Time on Machine A	3	2	5	11	10	7	3

Determine the optimum sequence of jobs that minimizes the total elapsed time to complete the jobs. Also compute the minimum time.

\*\*\* END \*\*\*